

# Most Used Services Benefits At-a-Glance

	KelseyCare powered by Community Health Choice
Lifetime maximum	None
Primary care physician office visit (If applicable)	\$15
Specialty physician office visit	\$25
Routine preventive care – One per calendar year or as directed by the primary care physician (If applicable) <ul style="list-style-type: none"> <li>• Children and well baby periodic exams</li> <li>• Well woman exam (To include cervical cancer screening)</li> <li>• Men’s health exam</li> </ul>	No charge
Emergency care - Facility: In-area and out-of-area covered at listed copayment. Copay is waived if admitted.	\$150 copayment plus 20%
Urgent care - Includes physician’s after-hours care or at an urgent care facility	\$50 copayment plus 20%
Allergy testing	\$15 PCP or \$25 Specialist
Allergy serum	No charge
Routine eye exam - One per plan year	\$25
Diagnostic x-rays, mammography, and lab tests (physician office)	No charge
High-Tech Radiology (CT Scan, MRI, and Nuclear Medicine) Outpatient testing only	\$150 copay per scan type per day
Outpatient Day Surgery	\$150
Accidental Dental	\$25

## KelseyCare Concierge

KelseyCare Concierge is dedicated to personalizing the customer service you receive from our health plan. Our KelseyCare Concierge is a free, value-added benefit for our members.

Our Concierge team will help you navigate the Kelsey-Seybold network through **ONE CALL!**

- A new level of service
- Personalized assistance
- Complex issue resolution
- 24/7 appointment scheduling
- Expert help

**Call** your KelseyCare Concierge, Monday-Friday, 8 a.m. to 5 p.m. at (713) 442-1ERS (1377) or toll-free (855) 442-1ERS (1377).

**Email** your KelseyCare Concierge anytime at [kelseycareconcierge@kelsey-seybold.com](mailto:kelseycareconcierge@kelsey-seybold.com).

